## Document No. 679 Adopted at Meeting of 1 237 664

Resolution Authorizing Membership in the Social Service Exchange, Inc.

WHEREAS, the Boston Redevelopment Authority is carrying out relocation activities in connection with urban renewal projects which are financially assisted under Title I of the Housing Act of 1949, as amended;

whereas, in connection with such relocation activities, the Authority refers families and individuals to various social service agencies; and

WHEREAS, membership of the Authority in the Social Service Exchange will facilitate such referrals.

NOW, THEREFORE, BE IT RESOLVED by the Boston Redevelopment Authority that:

- 1. The Development Administrator is authorized, for and on behalf of the Boston Redevelopment Authority to apply for membership in the Social Service Exchange, subject to the Exchange's membership regulations.
- 2. There will be registered with the Social Service Exchange all families in the relocation workload which are in need of the services of one or more social agencies. Registration and the maintenance of data on each family will be the responsibility of the Director of Family Relocation.
- 3. The Director of Family Relocation will notify the Social Service Exchange from time to time of the site offices whose Relocation Supervisors have been authorized to secure information from the Exchange respecting families in the relocation workload.

- 4. All personal case material furnished by the Social Service Exchange and recorded by members of the relocation staff will be kept in a confidential manner. The Supervisor of Family Relocation of each project will be responsible for maintaining such confidentiality.
- 5. That the Authority will pay to the Social Service Exchange the annual membership fee of \$10.00 plus a service charge of \$1.20 for each family registered with the Social Service Exchange.

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## MEMORANDUM

TO: BOSTON REDEVELOPMENT AUTHORITY

FROM: EDWARD J. LOGUE, DEVELOPMENT ADMINISTRATOR

SUBJECT: ALL PROJECTS

RELOCATION - CONTRACTUAL SERVICES

SUMMARY: This memo requests that the Board

authorize Authority membership in

the Social Service Exchange.

Our relocation staff members are continually encountering families with a multiplicity of social problems. Although these are problems which we as an agency cannot attempt to solve entirely, it is essential that we refer them to appropriate agencies for adequate assistance. Only in this way can we successfully relocate families into decent, safe, and sanitary housing. This is especially so because we have learned that property owners, including the Boston Housing Authority, very carefully review all applicant families to determine whether they are "desirable" tenants.

We have made great strides in our ability to utilize an increasing number of community resource agencies which are skilled in providing assistance to families with problems. I believe the time has come for the Authority to apply for membership in the Social Service Exchange in order to widen our access to and knowledge of community resources.

The Social Service Exchange serves as a central clearing house for 250 member social agencies. Through the Exchange, a member agency can find out what social agency contacts a particular client has had over the years. Use of the Exchange avoids duplication and over-lap, quickens the diagnostic process, and makes possible sound inter-agency planning.

Membership in the Exchange will greatly increase our effectiveness in working with families and also in dealing with referral agencies. Annual membership dues are \$10.00; a fee of \$1.20 is charged for each family we wish to register. Since we will be relocating less than 1000 families in any one year and since we wish to register only about half of these families, Exchange membership will cost no more than \$600 annually.

I recommend adoption of the attached resolution, which authorizes Authority membership in the Exchange, assuring that all case material will be maintained in a confidential manner (we do this anyay), and specifying Authority policy for registering families.

